

## FREQUENTLY ASKED QUESTIONS (FAQ) FOR BUS SERVICE TO MOTOGP AT SEPANG INTERNATIONAL CIRCUIT

NO.	QUESTIONS	ANSWER
1.	<i>What is the bus service to MotoGP at Sepang International Circuit?</i>	<i>It is a Rapid KL bus service to Sepang International Circuit (SIC) in conjunction with the prestigious sporting event, Petronas Grand Prix of Malaysia 2023 on 10 to 12 November 2023.</i>
2.	<i>When is this service available?</i>	<i>From 10 - 12 November 2023.</i>
3.	<i>Where can I purchase the bus ticket?</i>	<p><i>Tickets can be purchased from the following locations:</i></p> <ul style="list-style-type: none"> <li>• <i>Via online at <a href="http://shop.myrapid.com.my">shop.myrapid.com.my</a></i></li> <li>• <i>LRT ticket counters at KLCC, KL Sentral, Masjid Jamek and Pasar Seni: From 25 October from 11 November 2023 6.30 am until 11.00 pm</i>  <i>On 12 November 2023 6.30 am until 10.00 am</i></li> <li>• <i>MyRapid Concession Card Counter at Pasar Seni: From 25 October to 12 November 2022 Monday to Saturday only 9.00 am until 4.00 pm</i></li> <li>• <i>Counter 10, Level 1 Gateway@KLIA 2 Transportation Hub: From 10 November to 12 November 2023 Friday, Saturday, and Sunday 7.30 am until 1.00 pm</i></li> <li>• <i>Bus pick-up point at KLCC, Pasar Seni &amp; KLIA2 From 10 November until 12 November 2023 7.30 am until 1.00 pm</i></li> </ul>

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4.	<i>Where can I get more info on this bus services?</i>	<p><i>Kindly visit any of Rapid KL social media channels listed below -</i></p> <ul style="list-style-type: none"> <li>• Website : <a href="http://www.myrapid.com.my">www.myrapid.com.my</a></li> <li>• Facebook : myrapid</li> <li>• Instagram : myrapidkl</li> <li>• Twitter : AskRapidKL</li> </ul>
5.	<i>Where is the pick-up or drop off points for passengers?</i>	<p><i>The locations to pick up or drop off passengers are as follows:</i></p> <ol style="list-style-type: none"> <li>1. <i>Pasar Seni: Passenger pickup/drop-off area at Entrance D, MRT Pasar Seni Station/.</i></li> <li>2. <i>KLCC: Bus Stop in front of KLCC/ Petronas Twin Towers.</i></li> <li>3. <i>KLIA 2: Bus Hub Level 1, Bay B5.</i></li> </ol>
6.	<i>What is the frequency of this service?</i>	<i>Every 30 minutes (depending on traffic conditions).</i>
7.	<i>Do I need to choose my travel time when I purchase the ticket?</i>	<p><i>You can only use the service as per the timing stated below:</i></p> <ul style="list-style-type: none"> <li>• <i>From Pasar Seni, KLCC &amp; KLIA 2 to SIC: 8.00am - 1.00pm</i></li> <li>• <i>From SIC to KL Sentral, KLCC &amp; KLIA 2: 4.00pm – 7.00pm</i></li> </ul>

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8.	How much is the ticket price?	<p>The ticket prices are as follows:</p> <table border="1" data-bbox="846 438 2128 638"> <thead> <tr> <th>Pick-up / drop-off points</th> <th>One way</th> <th>Two ways</th> </tr> </thead> <tbody> <tr> <td>Pasar Seni</td> <td rowspan="2">RM20</td> <td rowspan="2">RM35</td> </tr> <tr> <td>KLCC</td> </tr> <tr> <td>KLIA 2</td> <td>RM12</td> <td>-</td> </tr> </tbody> </table>	Pick-up / drop-off points	One way	Two ways	Pasar Seni	RM20	RM35	KLCC	KLIA 2	RM12	-
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<b>10.</b>	<i>If I purchase a return/ two-way ticket, can I use one for Saturday and the other on Sunday?</i>	<i>No, you can't as the ticket validity is for the same day and according to the destination stated on the ticket only.</i>
<b>11.</b>	<i>What is the pick-up and return timing for this bus service?</i>	<ul style="list-style-type: none"> <li>• <i>Pick-up timing (from Pasar Seni, KLCC dan KLIA2):</i>  <i>First bus will depart at 8.00 am (Friday, Saturday, and Sunday)</i>  <i>Last bus will depart at 1.00 pm (Friday, Saturday, and Sunday)</i></li> <li>• <i>Return timing (from SIC):</i>  <i>First bus will depart at 4.00 pm (Friday, Saturday, and Sunday)</i>  <i>Last bus will depart at 7.00 pm (Friday, Saturday, and Sunday)</i></li> </ul>