




## FREQUENTLY ASKED QUESTIONS (FAQ) FOR BUS SERVICE TO MOTOGP AT SEPANG INTERNATIONAL CIRCUIT

NO.	QUESTIONS	ANSWER
1.	<i>What is the bus service to MotoGP at Sepang International Circuit?</i>	<i>It is a Rapid KL bus service to Sepang International Circuit (SIC) in conjunction with the prestigious sporting event, <b>Petronas Grand Prix of Malaysia 2024 on 1 to 3 November 2024.</b></i>
2.	<i>When is this service available?</i>	<i>From <b>1 - 3 November 2024.</b></i>
3.	<i>Where can I purchase the bus ticket?</i>	<p><i>Tickets can be purchased from the following locations:</i></p> <ul style="list-style-type: none"> <li>• <i>Via online at <b>shop.myrapid.com.my</b></i></li> <li>• <i>LRT ticket counters at <b>KLCC, KL Sentral, Masjid Jamek and Pasar Seni:</b> From 15 October to 03 November 2024 6:00 am until 9:00 pm</i>  <i>On 3 November 2024 6:00 am until 12:00 pm</i></li> <li>• <i><b>MyRapid Concession Card Counter at Pasar Seni:</b> From 15 October to 02 November 2024 Monday to Saturday only 9:00 am until 4:00 pm</i></li> <li>• <i><b>Counter 6, Level 1 Gateway@KLIA 2 Transportation Hub:</b> From 01 November to 03 November 2024 Friday, Saturday, and Sunday 7:30 am until 12:45 pm</i></li> <li>• <i><b>Bus pick-up point at KLCC, Pasar Seni &amp; KLIA2:</b> From 01 November to 03 November 2024 7:00 am until 1:00 pm</i></li> </ul>

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4.	Where can I get more info on this bus services?	<p>Kindly visit any of <b>Rapid KL social media channels</b> listed below -</p> <ul style="list-style-type: none"> <li>• Website : <a href="http://www.myrapid.com.my">www.myrapid.com.my</a></li> <li>• Facebook : myrapid</li> <li>• Instagram : myrapidkl</li> <li>• Twitter : AskRapidKL</li> </ul>
5.	Where is the pick-up or drop off points for passengers?	<p>The locations to pick up or drop off passengers are as follows:</p> <ol style="list-style-type: none"> <li>1. <b>Pasar Seni: Passenger pickup/drop-off area at Entrance B, MRT Pasar Seni Station.</b></li> <li>2. <b>KLCC: Bus Stop in front of KLCC/ Petronas Twin Towers.</b></li> <li>3. <b>KLIA 2: Bus Hub Level 1, Bay A3 (In Front of DOOR 1)</b></li> </ol>
6.	What is the frequency of this service?	Every 30 minutes (depending on traffic conditions).
7.	Do I need to choose my travel time when I purchase the ticket?	<p>You can only use the service as per the timing stated below:</p> <ul style="list-style-type: none"> <li>• <b>From Pasar Seni, KLCC &amp; KLIA 2 to SIC: 7:00 am – 1:00 pm</b></li> <li>• <b>From SIC to KL Sentral, KLCC &amp; KLIA 2: 4:00 pm – 7:00 pm</b></li> </ul>

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8.	How much is the ticket price?	<p>The ticket prices are as follows:</p> <table border="1" data-bbox="846 437 2128 638"> <thead> <tr> <th data-bbox="846 437 1274 485">Pick-up / drop-off points</th> <th data-bbox="1274 437 1702 485">One way</th> <th colspan="2" data-bbox="1702 437 2128 485">Two ways</th> </tr> </thead> <tbody> <tr> <td data-bbox="846 485 1274 533"><b>Pasar Seni</b></td> <td data-bbox="1274 485 1702 533" rowspan="2"><b>RM20</b></td> <td colspan="2" data-bbox="1702 485 2128 533" rowspan="2"><b>RM35</b></td> </tr> <tr> <td data-bbox="846 533 1274 580"><b>KLCC</b></td> </tr> <tr> <td data-bbox="846 580 1274 628"><b>KLIA 2</b></td> <td data-bbox="1274 580 1702 628"><b>RM12</b></td> <td colspan="2" data-bbox="1702 580 2128 628">-</td> </tr> </tbody> </table>			Pick-up / drop-off points	One way	Two ways		<b>Pasar Seni</b>	<b>RM20</b>	<b>RM35</b>		<b>KLCC</b>	<b>KLIA 2</b>	<b>RM12</b>	-	
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<b>KLCC</b>																	
<b>KLIA 2</b>	<b>RM12</b>	-															
9.	Ticket Sample	Single journey ticket from KLCC / Pasar Seni to SIC															
		Return journey ticket from KLCC / Pasar Seni to SIC															
		Single journey ticket from KLIA 2 to SIC															
10.																	

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	<p><i>If I purchase a return/ two-way ticket, can I use one for Saturday and the other on Sunday?</i></p>	<p><i>No, you can't as the ticket validity is for the same day and according to the destination stated on the ticket only.</i></p>
<p><b>11.</b></p>	<p>When and where can I redeem my online ticket purchase?</p>	<p><b>Online ticket purchase can be redeemed at:</b></p> <ul style="list-style-type: none"> <li>• LRT Station Pasar Seni</li> <li>• LRT Station Masjid Jamek</li> <li>• LRT Station KLCC</li> <li>• LRT Station KL Sentral</li> </ul> <p><i>From: 15 October - 02 November 2024: 6:00 am – 9:00 pm</i>  <i>On 03 November 2024 : 6:00 am – 12:00 pm</i></p> <p><b>Redeemed at Pick-up and drop-off location:</b></p> <ul style="list-style-type: none"> <li>• Pasar Seni: Concession Card Counter, Entrance B, MRT Pasar Seni Station</li> <li>• KLCC : Bus Stop in front of KLCC/ Petronas Twin Towers</li> <li>• KLIA 2 : Counter 6, Level 1 Gateway@KLIA 2 Transportation Hub</li> </ul> <p><i>From: 01 – 03 November 2024: 7:00 am - 1:00 pm</i></p>

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12.	<i>What is the pick-up and return timing for this bus service?</i>	<ul style="list-style-type: none"><li><i>Pick-up timing (from Pasar Seni, KLCC dan KLIA2):</i> <b>First bus will depart at 7:00 am (Friday, Saturday, and Sunday)</b> <b>Last bus will depart at 1:00 pm (Friday, Saturday, and Sunday)</b></li><li><i>Return timing (from SIC):</i> <b>First bus will depart at 4:00 pm (Friday, Saturday, and Sunday)</b> <b>Last bus will depart at 7:00 pm (Friday, Saturday, and Sunday)</b></li></ul>