




## **FREQUENTLY ASKED QUESTIONS (FAQ) FOR BUS SERVICE TO MOTOGP AT SEPANG INTERNATIONAL CIRCUIT**

NO.	QUESTIONS	ANSWER
1.	<i>What is the bus service to MotoGP at Sepang International Circuit?</i>	<i>It is a Rapid KL bus service to Sepang International Circuit (SIC) in conjunction with the prestigious sporting event, <b>Petronas Grand Prix of Malaysia 2025 from 24 to 26 October 2025.</b></i>
2.	<i>When is this service available?</i>	<i>From <b>24 - 26 October 2025.</b></i>
3.	<i>Where can I purchase the bus ticket?</i>	<p><i>Tickets can be purchased from the following locations:</i></p> <ul style="list-style-type: none"> <li>• Via online at <b>shop.myrapid.com.my</b> from 10 October 2025.</li> <li>• LRT ticket counters at <b>KLCC, KL Sentral, Masjid Jamek and Pasar Seni:</b>  From 13 - 25 October 2025  6:00 am until 9:00 pm  On 26 October 2025  6:00 am until 10:00 am</li> <li>• <b>MyRapid Concession Card Counter at Pasar Seni:</b>  From 13 – 25 October 2025  Monday to Saturday only  9:00 am until 4:00 pm</li> <li>• <b>Counter 1, Level 1 Gateway@KLIA 2 Transportation Hub:</b>  From 24 – 26 October 2025  Friday, Saturday, and Sunday  6:30 am until 12:45 pm</li> <li>• <b>Bus pick-up point at KLCC &amp; Pasar Seni:</b>  From 24 – 26 October 2025  6:30 am until 1:00 pm</li> </ul>

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4.	Where can I get more info on this bus services?	<p>Kindly visit any of <b>Rapid KL social media channels</b> listed below -</p> <ul style="list-style-type: none"> <li>• Website : <a href="http://www.myrapid.com.my">www.myrapid.com.my</a></li> <li>• Facebook : myrapid</li> <li>• Instagram : myrapidkl</li> <li>• Twitter : AskRapidKL</li> </ul>
5.	Where is the pick-up or drop off points for passengers?	<p>The locations to pick up or drop off passengers are as follows:</p> <ol style="list-style-type: none"> <li>1. <b>Pasar Seni: Passenger pickup/drop-off area at Entrance B, MRT Pasar Seni Station.</b></li> <li>2. <b>KLCC: Bus Stop in front of KLCC/ Petronas Twin Towers.</b></li> <li>3. <b>KLIA 2: Bus Hub Level 1, Bay B3.</b></li> </ol>
6.	What is the frequency of this service?	Every 30 minutes (depending on traffic conditions).
7.	Do I need to choose my travel time when I purchase the ticket?	<p>You can only use the service as per the timing stated below:</p> <ul style="list-style-type: none"> <li>• <b>From Pasar Seni, KLCC &amp; KLIA 2 to SIC: 7:00 am – 1:00 pm</b></li> <li>• <b>From SIC to KL Sentral, KLCC &amp; KLIA 2: 4:00 pm – 7:00 pm</b></li> </ul>

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8.	How much is the ticket price?	<div>The ticket prices are as follows:</div> <table><tr><th>Pick-up / drop-off points</th><th>One way</th><th>Two ways</th></tr><tr><td>Pasar Seni</td><td rowspan="2">RM20</td><td rowspan="2">RM35</td></tr><tr><td>KLCC</td></tr><tr><td>KLIA 2</td><td>RM12</td><td>-</td></tr></table>		Pick-up / drop-off points	One way	Two ways	Pasar Seni	RM20	RM35	KLCC	KLIA 2	RM12	-
Pick-up / drop-off points	One way	Two ways											
Pasar Seni	RM20	RM35											
KLCC													
KLIA 2	RM12	-											
9.	Ticket Sample	<div>Single journey ticket from KLCC / Pasar Seni to SIC</div> <div></div> <div>Return journey ticket from KLCC / Pasar Seni to SIC</div> <div></div> <div>Single journey ticket from KLIA 2 to SIC</div> <div></div>											

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<b>NO.</b>	<b>QUESTIONS</b>	<b>ANSWER</b>
<b>10.</b>	<i>If I purchase a return/ two-way ticket, can I use one for Saturday and the other on Sunday?</i>	<i>No, you can't as the ticket validity is for the same day and according to the destination stated on the ticket only.</i>
<b>11.</b>	When and where can I redeem my online ticket purchase?	<p><b>Online ticket purchase can be redeemed at:</b></p> <ul style="list-style-type: none"> <li>• LRT Station Pasar Seni</li> <li>• LRT Station Masjid Jamek</li> <li>• LRT Station KLCC</li> <li>• LRT Station KL Sentral</li> </ul> <p> <i>From: 13 - 25 October 2025 : 6:00 am – 9:00 pm</i>  <i>On 26 October 2025 : 6:00 am – 10:00 am</i> </p> <p><b>Redeemed at Pick-up and drop-off location:</b></p> <ul style="list-style-type: none"> <li>• Pasar Seni: Concession Card Counter, Entrance B, MRT Pasar Seni Station</li> <li>• KLCC : Bus Stop in front of KLCC/ Petronas Twin Towers</li> <li>• KLIA 2 : Counter 1, Level 1 Gateway@KLIA 2 Transportation Hub</li> </ul> <p><i>From: 24 – 26 October 2025: 6:30 am - 1:00 pm</i></p>

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NO.	QUESTIONS	ANSWER
12.	<i>What is the pick-up and return timing for this bus service?</i>	<ul style="list-style-type: none"><li>• <i>Pick-up timing (from Pasar Seni, KLCC dan KLIA2):</i> <b><i>First bus will depart at 7:00 am (Friday, Saturday, and Sunday)</i></b> <b><i>Last bus will depart at 1:00 pm (Friday, Saturday, and Sunday)</i></b></li><li>• <i>Return timing (from SIC):</i> <b><i>First bus will depart at 4:00 pm (Friday, Saturday, and Sunday)</i></b> <b><i>Last bus will depart at 7:00 pm (Friday, Saturday, and Sunday)</i></b></li></ul>